

Decision Maker: ENVIRONMENT & COMMUNITY SERVICES PORTFOLIO
HOLDER

**For Pre-Decision Scrutiny by the Environment and Community
Services PDS Committee on**

Date: Wednesday 12th June 2024

Decision Type: Non-Urgent Executive Non-Key

Title: ENVIRONMENT AND COMMUNITY SERVICE PORTFOLIO
PLAN

Contact Officer: Lucy West, Head of Performance Management and Business Support
Tel: 020 8461 7726 E-mail: Lucy.West@bromley.gov.uk

Chief Officer: Colin Brand, Director of Environment and Public Protection

Ward: (All Wards);

1. Reason for decision/report and options

This report presents a draft Environment and Community Services Portfolio Plan for 2024/25 for scrutiny by PDS Members and subsequent endorsement by the Portfolio Holder.

2. **RECOMMENDATION(S)**

2.1 **That PDS Committee reviews and comments on the draft Portfolio Plan (Appendix 1) and provide comments to the Portfolio Holder before the final plan is published.**

2.2 **That the Environment and Community Services Portfolio Holder:**

Endorse the outcomes, aims and performance measures set out in the draft 2024/25 Environment and Community Services Portfolio Plan, taking into account the budget and views of the Committee.

Impact on Vulnerable Adults and Children

1. Summary of Impact: The services delivered by the Environment and Community Services Portfolio are used by all residents, including vulnerable adults and children. Protection is not their primary purpose but adjustments are made, as required, to ensure services are as accessible as possible and all users are safe.
-

Transformation Policy

1. Policy Status: Existing Policy
 2. Making Bromley Even Better Priority:
 - (1) For children and young People to grow up, thrive and have the best life chances in families who flourish and are happy to call Bromley home.
 - (2) For adults and older people to enjoy fulfilled and successful lives in Bromley, ageing well, retaining independence and making choices.
 - (3) For people to make their homes in Bromley and for business, enterprise and the third sector to prosper.
 - (4) For residents to live responsibly and prosper in a safe, clean and green environment great for today and a sustainable future.
 - (5) To manage our resources well, providing value for money, and efficient and effective services for Bromley's residents.
-

Financial

1. Cost of proposal: Not Applicable
 2. Ongoing costs: Not Applicable
 3. Budget head/performance centre: Environment Portfolio Revenue Budget
 4. Total current budget for this head: £47.3m
 5. Source of funding: Controllable revenue budget and capital programme funded by capital grants (including TfL), capital receipts and contributions from earmarked reserves
-

Personnel

1. Number of staff (current and additional): 145.6 FTE
 2. If from existing staff resources, number of staff hours: Not Applicable
-

Legal

1. Legal Requirement: Non-Statutory - Government Guidance
 2. Call-in: Not Applicable
-

Procurement

1. Summary of Procurement Implications: Detail of the service contracts to which this portfolio plan relates are maintained on the Council's Contracts Database, summaries of which are reported to this Committee as part of the Contract Register on a bi-annual cycle. Contractor Performance is scrutinised on a regular basis and contracts are procured in line with all applicable legislation and the Council's Contract Procedure Rules.
-

Property

1. Summary of Property Implications: Not Applicable
-

Carbon Reduction and Social Value

1. Summary of Carbon Reduction/Sustainability Implications: Not Applicable
-

Impact on the Local Economy

1. Summary of Local Economy Implications: Not Applicable
-

Impact on Health and Wellbeing

1. Summary of Health and Wellbeing Implications: Not Applicable
-

Customer Impact

1. Estimated number of users or customers (current and projected): Whole Borough
-

Ward Councillor Views

1. Have Ward Councillors been asked for comments? Not Applicable
2. Summary of Ward Councillors comments: Not Applicable

3. COMMENTARY

3.0 The following commentary provides an update on progress against all priority areas contained within the Portfolio Plan 2023/24.

3.1 Priority 1: Keep our streets clean.

3.1.1 A well-maintained street scene not only ensures a clean and welcoming environment but is closely linked to how safe residents feel as well as how satisfied they are within their local area. A comprehensive cleansing solution in place that seeks to not only ensure the borough's 3,000+ roads are clean and litter free, but that also efficiently addresses other environmental issues such as graffiti, fly-tipping, weeds, and autumnal leaves. A robust monitoring regime is in place, with Neighbourhood Management client officers undertaking continuous randomised inspections to ensure the highest standards are being delivered.

3.1.2 Overall satisfaction with street cleansing services in Bromley is high, with 4 out of every 5 residents (82%) satisfied with cleansing of their local streets in the latest survey undertaken in August 2023, and nearly 9 out of 10 residents (87%) satisfied with their local town centre, comparing favourably to previous years.

3.1.3 Our campaign, 'Your Waste is Your Responsibility', which was shortlisted for a National Recycling Award in 2022, has been expanded to another target area actively reduce fly-tipping and litter nuisance on the public highway. We have also introduced an anti-litter campaign, 'Neat Streets' aimed at reducing low level litter anti-social behaviour. Under this campaign, we operated community litter picking events which engaged with 187 dedicated residents collecting 72 sacks of litter, provided educational materials to schools, as well as new communication materials being distributed.

3.1.4 Further, we have continued to engage, encourage, and support our superb voluntary network of Street Friends this year who undertake a number of self-led litter picking events in the community. The number of purple sack collections increasing year on year is testament to their tremendous work. We launched a new Street Friends Forum, which allows us to engage on a direct basis with some of our volunteers in order to try to develop the scheme for the better.

3.1.5 The Neighbourhood Investigation team continue to respond to customer complaints, along with undertaking site and residential visits concerning all matters of highway enforcement. This ranges from the investigation and removal of unauthorised traveller encampments on LBB land, fly tipping, abandoned vehicles, illegal encroachment onto highway land, overhanging vegetation onto footways, and the removal of illegal skips, cones, hoarding and other obstructions on the highway.

3.1.6 In the past 12 months the team have focused on increasing enforcement action for Enviro Crimes and have secured 22 convictions at court. A highlight from these cases relate to a conviction against one individual for two counts of fly tipping. On this occasion the matter proceeded to full day trial whereby the defendant was found guilty and sentenced to pay a fine of £2,640, victim surcharge of £374.32, compensation for clearance of £681.68, forfeiture of vehicle used in the offence and a Criminal Behaviour Order.

3.2 Priority 2: Minimise Waste and Maximise Recycling

3.2.1 During 2023/24, 0% of residual black sack waste was sent to landfill, exceeding the target of 2%.

3.2.2 In 2023, Bromley continued to be the highest recycling performance borough in London for the second year running, with half of household waste being sent for recycling or composting.

3.2.3 We've continued to encourage residents to recycle and minimise their waste through a number of campaigns and initiatives:

- A 'day in the life' video highlighting the work of the collection crew and featuring the Portfolio Holder was produced
- The kerbside collection service leaflet was updated and a small scale campaign, aiming to increase participation in the recycling services, in the Elmers End area delivered
- The flats recycling communication material was updated, this included a new clearer sticker for communal bins and bin store signage. Direct engagement with Managing Agents took place in 2023/24 to encourage them to use the material and to highlight the importance of good communications to support recycling and behaviour change
- Promotion of the green garden waste service in April-May 2023 saw an extra 1,400 households sign up
- 9 community litter picking events were organised, engaging with 190 residents
- 7 roadshows were delivered in Bromley, providing residents with an opportunity to ask questions about recycling and waste minimisation. Over 350 residents were engaged.

3.2.4 Environment Matters was integrated into the new Our Bromley magazine for the winter edition and will continue to be distributed this way going forward.

3.2.5 The annual waste collection and street cleansing resident satisfaction surveys went online for the first time in 2023. This was alongside the traditional in person and postal surveys. The results are still being analysed but early indications are that the services are still rated highly.

3.2.6 The Deport Infrastructure Improvement Programme continued throughout 2023/24. The Programme will see much needed repair and improvement works to the two waste sites, with work starting in 2024. Final survey and design work was completed and the tender documents finalised ready for procurement in early 2024.

3.3 Priority 3: Enhance Bromley's Parks and Green Spaces

3.3.1 The Council is custodian of 28km² of green spaces in London's greenest borough, and we recognise the contribution that our large and varied open space portfolio makes towards Bromley being a great place to live, work and visit. idverde deliver a fully managed parks management and grounds maintenance service on the Council's behalf.

3.3.2 During 2023/24, performance in key areas such as maintenance of horticultural features and cleanliness were deemed to be satisfactory. There were issues with grass maintenance during the growing season which were reflected in reported performance and for which a service improvement plan was agreed and implemented. A change in the contract monitoring approach was implemented in April 2023 with the aim of addressing concerns that the data is not representative of the standards experienced by residents and stakeholders.

3.3.3 Our annual Park User Satisfaction Survey was re-launched as an online survey in 2023 to increase engagement, and 1024 respondents provided their feedback, with the largest majority of respondents indicating that they use the borough's parks daily. Public satisfaction was at 64%; respondents are most satisfied with the management of woodlands, grass and floral displays but were least satisfied with facilities. Listening to our resident's feedback, we have continued to invest in the facilities in our parks and open spaces, as well as securing grant funding for improvements.

3.3.4 Works to restore the Croydon Road Recreation Ground bandstand have now completed with an official opening event held on 17th May 2024, works are underway installing a new

perimeter fence at Hobblingwell Wood Recreation Ground, and following receipt of the Flood Risk Activity Permit from the Environment Agency, the council is currently out to tender for a contractor to complete the desilting of Kelsey Lakes. Thanks to a partnership with Thames 21 and the Environment Agency, works to improve Glassmill Pond were completed, and works to desilt Croydon Canal in Betts Park were also completed in August 2023.

- 3.3.5 We are also delivering improvements to our parks directed by residents and community groups through our £1m Platinum Jubilee Parks Fund which launched in 2022. To date, 59 applications totalling £758k have been approved, with 26 of these projects now delivered. This includes a new dog agility course in Cator Park, pond restoration at Scadbury Park and playground improvements at Petts Wood Recreation Ground, Betts Park and Pratts Bottom Recreation Ground.
- 3.3.6 Sports facilities have also been enhanced thanks to grant funding secured by the Council's leisure team, which supports our ambition to improve wellbeing. £231k has been invested by the Lawn Tennis Association (LTA) and has funded improvements to 10 tennis courts in our parks, including resurfacing works at Church House Gardens, Coney Hall Recreation Ground, Goddington Park and Poverest Park. Funding to introduce two non-turf cricket pitches at Goddington Park and Poverest Park has also been secured from the English Cricket Board.
- 3.3.7 Our Park Friends continue to make a material contribution to the quality of our parks and open spaces, and we value to the tripartite partnership between the Council, idverde and the Friends Forum. 9,434 volunteer hours were recorded for 2023/24 which is an increase on the previous year. It is only with the support of our Friends Groups that we were able to achieve the Green Flag award in seven of our parks in 2023.
- 3.3.8 Options to make our borough more sustainable have also been explored, with two biodiversity trials underway with feedback from residents sought via our website: 11 sites were launched as Nature Friendly Verges in March 2023, and 10 sites were converted to regenerative planting under our Sustainable Planting pilot which launched in November 2023.
- 3.3.9 Our Tree Friends are also playing a key role in supporting the establishment of newly planted street trees under our Treemendous programme, which has committed to planting 5000 trees over four years, as well as those which are planted to replace any trees which have needed to be removed.
- 3.3.10 In the 2023/24 planting season, 1,531 trees were planted, of which 1250 were as part of our Treemendous tree planting initiative and will receive 50 litres of water weekly during the summer months, supplemented by the watering done by Tree Friends. Residents can find out about these newly planted trees and log their watering activity using the QR codes now on these trees. In addition to this, a scout tree planting event at Parkfield Recreation Ground was organised where 39 scout groups with over 400 scouts and their families planted over 500 trees, 420 of which were native woodland tree species donated by the Woodland Trust.
- 3.3.11 We also adopted a new Tree Management Strategy in March 2023 which sets out 25 policies to guide our decision making in relation to tree works and risk management. In 2023/24, our tree team inspected 13,301 of the borough's street and park trees.
- 3.3.12 We continue to explore options for three new woodland sites and appointed Forestry Agents Maydencroft who are now working on detailed designs for these sites which responds to the feedback provided through the consultation with residents and other stakeholders in March and April 2024.

3.4 Priority 4: Maintain our Transport Infrastructure and Public Realm

- 3.4.1 While highway and street lighting maintenance are key services, the construction industry continues to suffer from global events, with many materials and skilled labour still being in short supply. This has resulted in delays to some of our projects.
- 3.4.2 The demand for reactive and emergency highway repairs has increased during the last year due to winter weather and the ongoing deterioration of highway assets. This resulted in increased expenditure in these areas and subsequent delays in completing repair works. Levels of service for most other service areas have remained at an acceptable level during this time, with improvement plans being agreed with the Service Provider for any areas of concern.
- 3.4.3 The current planned footway and carriageway resurfacing projects are nearing completion, and outstanding Traffic schemes are also being implemented within the agreed timescales. A further condition survey of all carriageways in the borough was completed during the summer months using video and Artificial Intelligence (A.I.) survey methods. These will assist in monitoring the overall condition of the road network and preparing future planned maintenance programmes.
- 3.4.4 Maintenance of our street lighting assets is a fully managed service, where the Council pay a fixed annual sum to maintain all street lights and illuminated signs or street furniture in working order. Most of the boroughs street lights have now been replaced with low energy LED units. The level of reactive maintenance has reduced along with electricity consumption and the resulting energy and maintenance costs for the Council.
- 3.4.5 Utility companies have continued to maintain their assets through planned and reactive measures, with Thames Water particularly struggling with a high level of water leaks in the borough's roads. All utility works are carefully co-ordinated and permits have been processed as required. The quality of works has also been monitored with defects and fixed penalty noticed being issued when justified.
- 3.4.6 As the Lead Local Flood Authority the team have been successful in working with residents and developers in the Seymour Drive area to alleviate serious flooding to properties in this road. We've also been working with Thames Water and the Environment Agency to identify other flood risk areas in the borough.
- 3.4.7 The Council own our fleet of winter service vehicles, and four of our nine gritters have been replaced with Low Emission Zone (LEZ) compliant vehicles. While further replacements have been included in the capital programme, delivery of these have been delayed due to the shortage of components.

3.5 Priority 5: Improve Travel, Transport and Parking

- 3.5.1 Bromley has continued to install improved transport infrastructure to support residents to make safe and healthy journeys and to reduce the use of more congesting and polluting modes of transport. Bromley has installed a new zebra crossing in Station Road, Shortlands, a new walking improvement scheme on Court Road, Orpington, a safety scheme at Loop Road, Chislehurst, and is working on 60 small parking schemes to improve safety at junctions for pedestrians crossing there and for drivers using these junctions. Bromley currently has over 80 schools with an accredited School Travel Plan, with 63 of these being at a Gold level and 12 at Silver level, which is among the very best across London.
- 3.5.2 New pedestrian facilities are planned for the A222 and A208 at Chislehurst. Cycle training has continued for children and adults, along with promotional events to support cycling by residents, including Dr Bike. Road safety education programmes continue to target vulnerable road users and road safety improvements are targeted at collision cluster sites where

investment will maximise the number of casualties prevented. Road safety schemes are currently planned for Southend Road junction with Foxgrove Road, “Chinese Roundabout”, Monks Orchard roundabout and in Crystal Palace Park Road at the junction with Lawrie Park Road.

- 3.5.3 Bromley’s approach to road safety and casualty reduction has evidently been effective as, coupled with national road safety improvements, it has resulted in serious and fatal road casualties falling by nearly 50% from the 2005-2009 baseline to 2022 (provisional number of those killed or seriously injured, KSI, of 103). Bromley did not reach its very ambitious KSI reduction figure for 2022 of 65% (as set out in LIP3) but 50% is still commendable. Looking at comparative data for the 2018-2022 average for all London Boroughs, compared to baseline data, Bromley saw the largest decrease in KSIs. Bromley is not complacent and there is plenty more to be done. To this end funding will continue to be sought from TfL for casualty reduction schemes.
- 3.5.4 Managing parking across the Borough continues to be important - balancing the needs of residents and businesses with those of visitors to town centres and other amenities, plus those commuters who need to use a car. The Civil Enforcement Officers (CEOs) are patrolling the Borough for both on and off-street enforcement, helping to keep traffic flowing and ensuring there are parking spaces available where needed. The CEOs are also actively patrolling to identify Disabled Badges being misused, with 92 successful cases being prosecuted between April 23 to February 24, with these badges being removed from circulation.
- 3.5.5 Bromley Council continue to enforce moving traffic contraventions (MTCs) such as box junctions and banned turns. Enforcement of these restrictions helps to reduce congestion and improve safety on the roads and in turn helps to reduce pollution levels.
- 3.5.6 Bromley continue to see a small increase in the demand for residents parking permits and visitor vouchers and a decrease in the demand for car park season tickets as well as lower daily sales in the car parks supporting train stations. This suggests that more residents are working from home instead of commuting to the office. The need for CPZs and residents’ permit zones is assessed as requests are received. Bromley has recently installed a CPZ in Chislehurst to help residents with no access to off-street parking; the Clock House CPZ was also slightly extended on the Beckenham side after a consultation exercise there.
- 3.5.7 In April 2023, the remaining 131 pay and display machines were removed from both the on street parking facilities and the car parks. The removal of the cash facility left the Borough as a cashless only Borough with the exception of the Civic Offices car park. Two car parks have been decommissioned and are being redeveloped for housing. Trends are constantly being monitored and analysed by officers.
- 3.5.8 The Hill multistorey car park was closed to the public on the 4 October 2023 due to health and safety concerns, but repair work was undertaken promptly and the car park reopened in December. It has become apparent that whilst usage in this car park has reduced over the years, it is still a vital facility in supporting the high street.
- 3.5.9 Bromley continues to increase the number of schools supported by the Council with anti-idling enforcement and associated campaigns. Over 40 schools are now engaged with this project. There are 12 CCTV cameras enforcing the School Keep Clear zigzag markings and the Civil Enforcement Officers include school enforcement within their daily patrols, however it is noted that bad and inconsiderate parking around schools is a problem.

3.6 Priority 6: Overarching Themes

3.6.1 Air Quality

- 3.6.2 The AQAP outlines actions that will be taken to fulfil the statutory responsibility for Local Air Quality Management, and for reducing the health impact of air pollution on residents, workers, and visitors to the Borough.
- 3.6.3 The number of locations where air quality monitoring takes place in the Borough has increased due to the extension of the NO₂ diffusion tube monitoring network to 32 locations. In addition, 5 Breathe London node monitors are currently operational in the Borough, monitoring both NO₂ and PM_{2.5}.
- 3.6.4 The Borough's permanent continuous Air Quality Monitoring Station (AQMS) at Harwood Avenue did not exceed the annual or hourly mean for NO₂ in 2022.
- 3.6.5 There were no monitored exceedances of the annual mean for NO₂ at any of the diffusion tube network locations in 2022.
- 3.6.6 There were no monitored exceedances of the annual or daily mean for Particulate Matter PM₁₀ in 2022. The annual average was 14.7µgm⁻³. This is well below the national limit of 40µgm⁻³ and continues to trend downwards.
- 3.6.7 The annual mean for Particulate Matter PM_{2.5} concentration in 2022 was 10.6µgm⁻³. This represents an increase year on year since 2020. The valid data capture for the years 2020, 2021 and 2022 are 56%, 88% and 96.8% respectively and as such the data for the year 2022 is more robust. Valid data capture was compromised due to complications with the installation of this particular monitor. This does not necessarily indicate that levels of this pollutant are increasing, but that because of increased data capture for the year 2022 there is greater confidence in the monitoring. The Council are continuing to enhance the data and future trend data will be important.
- 3.6.8 Carbon Management**
- 3.6.9 The Carbon Management Team continues to assess and review opportunities to support the reduction in carbon emission for the organisation's own estate and service delivery. For the finance year 2022/23 the organisational emissions reduced by a further 14%. Officers are currently evaluating the Council's emissions during 2023/24 with this due to be reported to November's committee.
- 3.6.10 The Council's Scope 3 procurement emissions based on service time and contract spend have been assessed. This information will now be considered by the various service areas as to how improvements could be made over a longer timeframe to meet the goal of net zero carbon, in line with the relevant contracting strategies and service requirements.
- 3.6.11 The South London Energy Efficiency Partnership (SLEEP) is a fuel poverty advice and referral network operating across South London. The Partnership, which includes LBB and other local authorities and community sector organisations, exists to improve health and wellbeing outcomes by connecting vulnerable households in South London with practical support to cut the cost of utility bills. From December 2021 to February 2023, 173 households in Bromley benefitted from an energy advice session. Just over 200 clients were also advised about the Warm Home Discount and the 'Water Help' scheme, with the collective savings totalling £30,650. Feedback survey from clients who attended energy advice session, indicated that 83% left the advice session feeling a lot more confident about managing energy cost and staying warm in their homes.

3.6.12 The Carbon Management Team supported The Friends of Cator Park and Alexander Recreation Ground following their own fundraising efforts to plant a 'Micro Forest' in Cator Park. Micro Forests are small and dense patches of forest, planted with a multiply layer of plants to enhance biodiversity and support carbon absorption. By creating such a biodiverse green space, it will enable people to connect with each other and nature, carrying out citizen science to stimulate interest in the living world in an active, healthy manner.

Draft Portfolio Plan 2024/25

3.7 Appendix 1 sets out the draft Environment and Community Services Portfolio Plan for the 2024/25 financial year. There are 6 priority areas identified within the draft plan.

3.8 Committee is invited to comments on the proposed plan and suggest any changes it considers appropriate. The Plan is aligned to the ambitions of the updated, high level and over-arching Corporate Strategy "Making Bromley Even Better 2021 to 2031".

Priorities

3.9 Priority 1: Keep our streets clean

3.9.1 Satisfaction with the street environment has a significant impact on residents' confidence in the Council. We need to ensure that we deliver an approach that supports consistent street care, ensuring that people are happy to live in, work in and visit our Borough. We need to focus on promoting behaviour change, working with community and volunteer groups and taking appropriate action to ensure the street environment meets local needs.

3.10 Priority 2: Minimise Waste and Maximise Recycling

3.10.1 Reducing the amount of waste we throw away is not only better for the environment but also minimises disposal costs. Bromley's recycling performance remains high compared with other London boroughs and we will continue to work with residents and local businesses to waste less and recycle even more, and provide a high-quality waste service that is financially and environmentally sustainable.

3.11 Priority 3: Enhance Bromley's Parks and Green Spaces

3.11.1 Our ten-year Open Space Strategy aims to conserve and enhance Bromley's parks and green spaces, and our tree management strategy ensures the health of the borough's trees. Our services will support biodiversity, enhance our air quality and improves the health and wellbeing of our residents and visitors. We will work in partnership with the volunteer community and our Service Providers, idverde and Glendale to deliver vibrant green spaces that people want to visit.

3.12 Priority 4: Maintain our Transport Infrastructure and Public Realm

3.12.1 Satisfaction with the condition of roads and pavements is important to residents, so we need to maintain their condition. Utility works can cause disruption and congestion unless this activity is coordinated and inspected by the Council to protect the Council's asset. In addition to providing Winter Services, localised flooding is likely to become more frequent and problematic and we will support the delivery of practical inter-agency solutions.

3.13 Priority 5: Improve Travel, Transport and Parking

3.13.1 Rising numbers of cars as the number of residents and households increases leads to congestion, parking issues and concerns about road danger. Road casualties are an ever-present reality, despite good reductions in serious injuries in this Borough. Lack of connectivity

and investment in transport prevents access to opportunities and services. We will seek to address these issues by promoting sustainable, safe and active travel, improving our road network, lobbying for improved public transport and managing on and off-street parking to balance the needs of motorists, residents and businesses.

3.14 Priority 6: Overarching Themes

3.14.1 Whilst much of the work and progress towards meeting the Council’s Net Zero Carbon target is within the environment and transport and streets portfolios the work to meet the target is actually taking place across all portfolios.

3.14.2 Both the Council’s Net Zero Carbon Action Plan and Air Quality Action Plan are included as overarching portfolio themes given their strategic importance. The theme directly supports the Council’s focus “To manage our resources well, providing value for money, and efficient and effective services for Bromley’s residents”.

3.14.3 Whilst many of the performance indicators within priorities 1 to 5 either directly or indirectly support one or both the Council’s Net Zero Carbon Action Plan and Air Quality Action Plan, the overarching Priority 6 themes section recognises the overarching and strategic importance of both plans for the Portfolio, the Council and the Borough as a whole. In recognition of their importance, both the Council’s Net Zero Carbon Action Plan and Air Quality Action Plan have their own separate long-term plans and progress in achieving the aims of these plans and the action taken will be outlined at least annually to the Environment and Community Services PDS Committee as part of the scrutiny process.

4 IMPACT ON VULNERABLE ADULTS AND CHILDREN

4.1 Services delivered as part of the Environment and Community Services Portfolio affect the daily lives of all Bromley residents and tend to be universal in nature rather than being directed at particular groups within our community. Where vulnerable adults or children may be affected by service delivery, the issues would be covered in the relevant report and not in this business management overview.

5 TRANSFORMATION/POLICY IMPLICATIONS

5.1 The activities in this report reflect the Council’s priorities and aims as set out in:

- [Making Bromley Even Better \(Corporate Strategy\)](#)
- Plans and Policies as specifically referenced within each priority area of the Portfolio Plan.

Non-Applicable Sections:	Financial, Personnel, Legal, Procurement
Background Documents: (Access via Contact Officer)	Environment and Community Services Portfolio Plan 2021/22 Environment and Community Services Portfolio Plan 2022/21 Environment and Community Services Portfolio Plan 2023/24 Net Zero Carbon Strategy - Report Number ES19094

6 FINANCIAL IMPLICATIONS

6.1 There are no direct personnel implications.

7 PERSONNEL IMPLICATIONS

7.1 There are no direct personnel implications.

8 LEGAL IMPLICATIONS

8.1 There are no direct legal implications.

9 PROCUREMENT IMPLICATIONS

9.1 Most of the Portfolio Plan's priorities are underpinned by contracts and where these have a Total Contract Value (TCV) greater than £200k, they are reported in the Corporate Contract Register. The procurement status of contracts with a TCV >£50k is also reported to the PDS Committee for detailed scrutiny.

9.2 PDS Committee also scrutinises 'Procurement Strategy' and 'Award of Contract' reports and monitors individual contracts and scrutinises the contractors themselves as appropriate.

10 PROPERTY IMPLICATIONS

10.1 There are no property implications, but the plan does identify service areas where Property present challenges (e.g. the Depot Improvement Programme works).

11 CARBON REDUCTION/SOCIAL VALUE IMPLICATIONS

11.1 There are no direct carbon reduction/social value implications, but the plan does identify service areas where carbon reduction and social values are reviewed.

12. IMPACT ON THE LOCAL ECONOMY

12.1 There are no direct impacts.

13. IMPACT ON HEALTH AND WELLBEING

13.1 There are no direct Ward Councillor views.

14. CUSTOMER IMPACT

14.1 There are no direct customer impacts.

15. WARD COUNCILLOR VIEWS

15.1 There are no direct Ward Councillor Views.